**Mob:** + 97150 - 7677890

**E-mail:** samo-lady-killer@hotmail.com

**Somar Thamer Al Kassar**

* **Personal Information**

**Date of Birth:** 12th June 1987.

**Place of Birth:** United Arab Emirates, Ajman.

**Nationality:** Syrian.

**Gender:** Male.

**Marital Status:** Single.

**Location:** United Arab Emirates, Ajman.

**Type Of Visa:** Valid UAE residence visa.

* **Objective**

I aim at achieving a good job where I can show my capabilities and skills as well as help enhance the institution that I work for. I would like also to fulfill my ambitions in finding an institution which appreciates hard work, promotes its employees and helps me utilizing my theoretical knowledge and improve it. This way, we will develop together, push the wheels of progress forward and obtain fruitful results.

* **Education**

**Ajman University Of Science And Technology**, Faculty of Dental Surgery, Ajman, UAE.

**Major:** Dentistry (Last Year) (2005 - 2010).

**High School Certificate** Science Section, (2004 - 2005).

* **Employment Experience**

 **Etisalat Customer Care Centre**, Ajman.

 Customer Service Representative, (April 2008 – Mar 2009).

* Support Customers who have any technical problem in internet service, mobile and Landlines and create complains for them.

**Emasco Company**, Ajman

* Data Entry Agent.
* **Languages**

**Arabic:** Mother Tongue.

**English:** Very Good reading, writing and speaking**.**

* **Personal Skills**
* Computer Literate with internet knowledge (Ms Office Programs).
* Sales of any Products.
* Customer service.
* Continuous Process Improvement
* Enthusiasm, Drive and Goal Orientation and ability to work under pressure.
* Good Communication Skills.
* A positive, Professional Attitude and the ability to work within a team.
* **Interests**
* Soccer, Swimming and listening to Music.
* Reading about the latest developments in different spheres of knowledge.
* **Additional Information**
* I have a valid driving license and a car.
* **References**
* Personal and professional gladly furnished upon request.