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**Name:** Yaseen
**Phone:** +971527482922
**E-mail:** yaseendxbd@gmail.com

CAREER OBJECTIVE:

 Seeking a challenging position, which will permit me to use and enhance my skills in a progressive and dynamic organization

 **CAREER EXPERIENCES:**

 **System Support**

 -Hands on experience of Desktop and Laptops issues with hardware and OS related problems
 -Diagnosing and troubleshooting Laptop and desktop issues.
 -Hardware installation, testing, cleaning, troubleshooting, repair and maintenance

 **Internal Desktop Support Specialist**

 -Provided functional and technical support, troubleshooting and diagnosing hardware and software problems, including desktop, laptop, LAN, and remote systems.
 -Deploy and configuring PCs, Workstations and Laptops.
 -Maintenance, Troubleshooting of Desktop Pc’s, Laptops
 -Operating System Installation of Windows XP/VISTA Windows 7 and windows 8
 -Installation and Raid configuration of Windows server 2008.
 -Explains the exact cause of problem and provided solutions to it.
 -Responsible for responding to client calls on hardware issues

**Responsibilities**
 -Implementing and configuring the corporate LAN environment.
 -Hardware and Microsoft support for the Client machines.
 -Installation and configuration of network Printers.
 -Outlook configurations and support.

 **Technical Support Engineer**
 - ATS GLOBAL SOLUTIONS, Bangalore, August 2011 - Oct 2013

 **Responsibilities**
 -Trouble shooting and repairing of Desktops and Laptops.
 -Installation of windows 2007, Windows server 2008, Configuring DNS, DHCP and Active directory.
 -Outlook configurations and support.

PROFESSIONAL EDUCATIONAL PROFILE:

 I have completed my **Bachelor of Engineering in Information Science and Engineering (ISE)** from **K.N.S Institute of Technology (V.T.U)**, Bangalore, Karnataka. India

**PROFESSIONAL TRAINING**:

 -Microsoft Certified IT Professional
 -Cisco Certified Network Associate

TECHNICAL SKILLS:

 -E-Mail Client Configuration & Support (Microsoft Outlook and Outlook express)

 -Windows 8, Windows 7,Vista and XP professional Client Operating Systems.

 -Proficient with Microsoft Office Packages.

 -Knowledge over LAN technologies like

 -Sound knowledge on IP addressing schemes

KEY SKILLS:

 -Experience with Windows XP / VISTA / Windows 7, Windows 8.

 -Experience with MS Office Packaged and Mail Client

 -Good Idea about Active directory, DNS and DHCP.

 -Well experienced in corporate desktop support environment.

 -Idea about VMWare

 PERSONAL DETAILS:

**Date of birth:** 15th OCT 1985

**Fathers name:** Mohammed Ali.B

**Nationality:** Indian

**Religion:** Islam

**Marital Status:** Single

**Languages Known:** English, Hindi, Urdu, Kannada

**Visa Status:** Visit

 **DECLARATION**

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 I hereby declare that the above written particulars are true to the best of my knowledge and belief.

**Date: Place: Dubai (Yaseen)**